

EFOY GO! FAQs, English

EN: Question	EN: Answer
What can the EFOY GO!?	<i>The EFOY GO! is a mobile power socket. With the integrated inverter and four power connectors, you also have convenient power - plug and play - away from the grid.</i>
What can I connect to the EFOY GO!?	<i>You can connect your electronic devices (up to 400 W) on the 230 V socket, the two USB-connections (2 x 2,1 A) or the 12 V connection (10 A). Devices can be operated simultaneously on all connections.</i>
Can I connect an Espresso machine (e.g. Nespresso) to the EFOY GO! ?	<i>The power requirement of an espresso machine (type Nespresso) is around 1400 W. The integrated inverter in the EFOY GO! can only supply devices with max. 400 W power requirement.</i>
How can I recharge the EFOY GO!?	<i>Via the Power IN connection you can charge your EFOY GO! through the mains adapter, with a solar panel or through the 12 V socket in the car. Via the EFOY Fuel Cell IN connection you can charge the EFOY GO! with an EFOY fuel cell. Charging is complete when all LEDs are permanently lit up.</i>
How long can I use the EFOY GO! with one charge?	<i>The useful life of one charge varies depending on the consumers. The specified useful life are average values. The information on the cool box were determined with a compressor cool box at room temperature.</i>
Which solar panels can I connect to the EFOY GO!?	<i>Solar panels with a nominal voltage of 12 V can be connected to the EFOY GO!. The EFOY GO! allows a maximum charge current of 4 A or a maximum power of 60 W. Open clamp voltage must be less than 23 V. For exact specifications, please see the user manual in chapter 4.2.3.</i>
Can I use a solar panel which provides more than 60 W?	<i>Yes, but the EFOY GO! can only draw a maximum of 4 A or 60 W.</i>
Does the EFOY GO! also work with a solar charge controller?	<i>No, the solar panel must be connected directly to the EFOY GO!.</i>
Which connection do my solar panel need to operate it with the EFOY GO!?	<i>The cable length must not exceed 3 m. Cable: 2 x 0.75 mm² Plug: Hollow connector plug 2.5 x 5.5 mm; Shaft length 9.5 mm</i>

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<p>Can I use the EFOY GO! in any weather?</p>	<p>Observe the specified temperature ranges: Operating temperature: - Charging 0 °C to +40 °C - Discharging -10 °C to +40 °C</p> <p>Protect the EFOY GO! against water, sand and dirt. IP-protection code 21.</p>
<p>My EFOY GO! has switched off after a long time in operation.</p>	<p>After 12 hours of operation of the 230 V connection or 24 hours of operation of the 12 V or USB connection, the EFOY GO! will switch off automatically in order to protect the battery from deep discharging. If you wish to continue using the EFOY GO!, switch the EFOY GO! back on.</p>
<p>The battery indicator of the EFOY GO! flashes rapidly in red or displays nothing.</p>	<p>Possibly the battery is deep discharged. Please charge the the EFOY GO! with the mains adapter for at least 5 hours. As long as the EFOY GO! is charging leave the mains adapter connected until the LEDs are permanently lit up. Is a full charge not possible even after 15 hours or no charging can be identified please get in contact with the EFOY hotline. http://www.efoy-comfort.com/sfc-service-centre</p>
<p>Can I operate medical devices with the EFOY GO!?</p>	<p>If your medical device conforms to the specifications it is technically possible to run it. For the use of medical devices with the EFOY GO! a special certification for our product is needed. The EFOY GO! does not have this certification.</p>
<p>According to which standards is the EFOY GO! tested?</p>	<p>The EFOY GO! is CE compliant has also been tested and approved according to ECE R10. It fulfills the necessary requirements for the emission of electromagnetic radiation and protection against interference by this. The lithium battery has been tested and approved under UN 38.3 and thus can be used and transported safely.</p>
<p>What are the storage conditions for the EFOY GO!?</p>	<p>If you have not used your EFOY GO! for more than 6 months, charge it fully before using it again. The recommended storage temperature is +10 to +30 °C. Do not store at temperatures below +1 °C.</p>
<p>Can I send my EFOY GO!?</p>	<p>The EFOY GO! can be shipped but it is classified as dangerous goods. For transporting the EFOY GO! category UN 3481 (Lithium batteries contained in equipment) is the correct classification. For air transport the packaging instruction PI 967 has to be applied. The original shipping packaging conforms to these regulations. If the original shipping box has already disposed of, you will find the label to mark your package as UN3181 package on www.efoy-go.com for download.</p>